



The screenshot shows the RBCU online banking homepage. On the left, there is a navigation menu with sections: Account Access, Bookmarks, Great Rates, and Tools & Calculators. The Account Access section contains a Username field, a LOGIN button, and a link for 'Forgot Password?'. A blue arrow points to the Username field. The Bookmarks section includes links for Mortgage Center, Mobile Banking, Applications/Forms, Reorder Checks, Investing, Financial Counseling, Calculators, and VISA Account. The Great Rates section has a dropdown arrow. The Tools & Calculators section has a dropdown arrow and an ATM Locators sub-section with a search box for 'Zip Code...' and a 'Find an ATM' button. The main content area features a 'What's New' banner for 'DO MORE' rewards, a 'Community' section with a 'News' tab, and an 'APPLY ONLINE' section. The 'Community' section displays a bar chart for a fundraising goal and a text announcement: 'HELP RAISE THE FLAG DONATE TODAY!' with details about raising \$75,142 for 'Flags for Fort Snelling' as of 4/24/18. The 'APPLY ONLINE' section includes a search box for 'Apply for a ...' and a 'RESOURCES' section with links for Downloads, Financial Calculators, and Get smart about ...

Step 1: Enter your SSN in the *Username* field

Step 2: Click Login



# Online Banking – Existing User Registration

## Log In to Online Banking

### Password Reset

Welcome to your  
NEW Richfield Bloomington Credit Union Online Banking!  
As an existing user, you have been assigned a 'Temporary Password'.  
Please enter the last six (6) digits of your Social Security Number (SSN) or Tax Identification Number (ITIN).

Example:  
• Your SSN is 008-07-5309.  
• Your 'Temporary Password' is 075309.

**Password**

**Log In**

#### Your Progress

- Confirm Your Identity**  
Verify you have an account and that you are the owner of the account.
- Register**  
Choose a username and generate a temporary password.
- Authenticate**  
Provide your security information
- Confirm Contact Information**  
Confirm your email and phone number.
- Done!**  
Start banking, saving, budgeting and sharing.

#### Need help?

- [Contact Us](#)
- [Locations](#)

Step 3: Enter the last 6 digits of your SSN.

Step 4: Login



# Online Banking – Existing User Registration

## Log In to Online Banking

### Password Change

Please set a new password to continue with the registration process. Your password must be at least eight characters in length, contain at least one lowercase letter, at least one uppercase letter, and at least one number.

**New Password**

**Confirm Password**

**Continue**

#### Your Progress

- Confirm Your Identity**  
Verify you have an account and that you are the owner of the account.
- Register**  
Choose a username and generate a temporary password.
- Authenticate**  
Provide your security information.
- Confirm Contact Information**  
Confirm your email and phone number.
- Done!**  
Start banking, saving, budgeting and sharing.

#### Need help?

- [✉ Contact Us](#)
- [📍 Locations](#)

Step 5: Create a new password

*Passwords must be 8-10 characters and contain at least 1 lowercase letter, 1 uppercase letter, and 1 number*

Step 6: Confirm password

Step 7: Click Continue



# Online Banking – Existing User Registration

## Log In to Online Banking

### Security Questions

**PLEASE CHOOSE QUESTION/ANSWER PAIRS THAT YOU CAN EASILY REMEMBER:** The following questions and answers help keep your account information secure. It's important that you choose question and answer combinations that are not easy to guess, but at the same time, are easy for you to remember (select the arrow to the right of each question to browse question options). As an extra security measure, we will ask you to remember your answers the next time you to log in and occasionally ask you to answer them during subsequent logins.

Please select a question

Answer

Please select a question

Answer

Please select a question

Answer

Please select a question

Answer

Please select a question

Answer

[Continue](#)

#### Your Progress

- Confirm Your Identity  
Verify you have an account and that you are the owner of the account.
- Register  
Choose a username and generate a temporary password.
- Authenticate**  
Provide your security information
- Confirm Contact Information  
Confirm your email and phone number.
- Done!  
Start banking, saving, budgeting and sharing.

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Step 8: Select & answer 5 Security Questions

Step 9: Click Continue



# Online Banking – Existing User Registration

## Change username

Please set a new username to continue with the registration process.

usernames must be unique, at least 6 characters in length, no more than 30 characters, and alphanumeric.

New Username

Continue

Step 10: Select a Username

*Make sure to check availability of username*

Step 11: Click Continue

**CONGRATULATIONS!** You have successfully reregistered for RBCU's online banking!

**If you still need assistance, please contact us at 612.798.7100.**