Android Pay FAQs

How do you add an RBCU Visa® card to Android Pay™?

Open the Android Pay app and touch the plus sign in the bottom right corner, Touch **Add a credit or debit card,** *(NOTE: only RBCU Visa debit card available at this moment)* use the camera to capture your card or manually enter the information.

What is my virtual account number in Android Pay?

Rather than use your actual debit card number for purchases, Android Pay assigns your card with a randomly generated virtual account number. This is all part of the secure encryption process that protects all Android Pay members.

What device requirements are there to use Android Pay?

You will need an Android device running Kit Kat (4.4) or higher, Lollipop, or Android's newest software, Marshmallow. In general terms, if an Android Pay App is available in the Google Play Store, RBCU members can load their cards into it.

Another requirement is the phone needs to support near field communication and host card emulation.

What should I do if my Android Pay enabled device is lost or stolen?

You can find, lock, or erase your device using **Android Device Manager.**

Can you use loyalty or gift cards with Android Pay?

Yes, but you will need to bring up the app and have the merchant scan the barcode on your phone.